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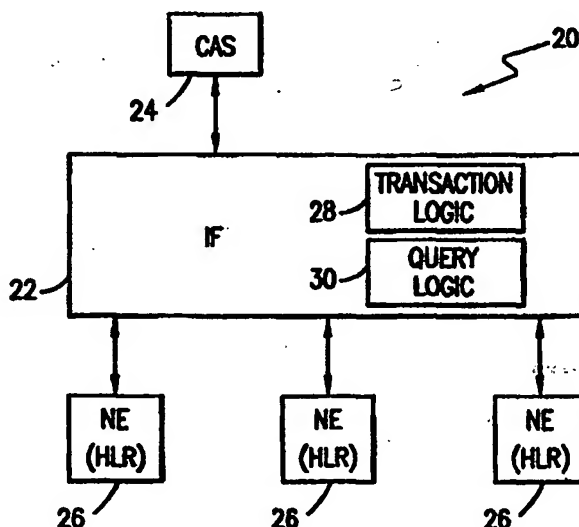
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(54) Title: QUERY SUPPORTING INTERFACE BETWEEN A CUSTOMER ADMINISTRATIVE SYSTEM AND DATABASE  
NETWORK ELEMENTS OF A TELECOMMUNICATIONS SYSTEM



(57) Abstract

A customer administrative system (24) of a wireless communications system (20) is interfaced (22) with one or more system database network elements (26) to support not only transaction oriented (28) communications, but also query oriented (30) communications. Logic is included in the interface to process (42) and translate (48) search request queries (40) for database network element handling. Results of any searches performed in response to the queries are returned to the interface. The logic then collects the information comprising the results of the searches, and supports file transfer of the collected information to the requesting customer administrative system.

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**QUERY SUPPORTING INTERFACE BETWEEN A  
CUSTOMER ADMINISTRATIVE SYSTEM AND DATABASE  
NETWORK ELEMENTS OF A TELECOMMUNICATIONS SYSTEM**

**BACKGROUND OF THE INVENTION**

Technical Field of the Invention

The present invention relates to telecommunications systems and, in particular, to an enhancement of the interface between a customer administrative system and database network elements of a telecommunications system to support query oriented processing in addition to transaction oriented processing.

Description of Related Art

Reference is now made to FIGURE 1 wherein there is shown a block diagram of a portion of a telecommunications network 10 implementing a prior art transaction-based interface (IF) 12 between a customer administrative system (CAS) 14 and a plurality of database network elements (NE) 16. The telecommunications network 10 comprises a wireless (for example, cellular) communications system, and each database network element 16 comprises a home location register (HLR) database storing permanent and temporary wireless subscriber data. The permanent data stored in the database network element 16 comprises fixed information concerning the communications service subscribed to by each subscriber. The temporary data stored in the database network element 16 comprises variable information concerning the current location of each subscriber.

The customer administrative system 14 is utilized to engage in transactions relating to the administration of the permanent data stored in each database network element 16. These administration activities, in general, relate to transactions performed for the purposes of customer (i.e., subscriber) creation or definition, service activation, and the like, relating to a given customer. More particularly, the transactions relate to subscriber data administration tasks such as:

- subscription initiation/removal/status,
- subscriber activation/cancellation,
- service provision/withdrawal/activation/passivation,
- C-number (transfer) definition,
- pass code changes, and
- serial number changes.

The transactions may further relate to authentication administration tasks such as authentication activation/change/deactivation/status. Additionally, the transactions relate to numbering plan configuration including number range assignment, numbering plan deletion and numbering plan viewing.

5       By "transaction-based" it is meant that the interface 12 receives orders originated at the customer administrative system 14 and directed (i.e., addressed) to a particular one of the database network elements 16, converts those commands to a proper format for communication to and/or understanding by the addressed database network element, and routes to the addressed database network element. Similarly,  
10       the interface 12 receives any response to the order from the addressed database network element 16, converts the response to a proper format for communication to and/or understanding by the customer administrative system 14 that originated the order, and routes to the originating customer administrative system. Thus, one order generated by the customer administrative system 14 which is sent through the interface  
15       12 to an addressed database network element 16 produces one corresponding response. Queries comprising interrogations of one or more of the database network elements 16, however, cannot be generated by the customer administrative system 14 and pass through the transaction-based interface 12.

20       There is a need for an improved interface between a customer administrative system and one or more database network elements that will support not only database querying, but also the communication of files containing the results of the querying operation.

#### SUMMARY OF THE INVENTION

25       An interface between a customer administrative system and one or more database network elements of a wireless communications system includes logic for supporting database querying and the communication of query results by file transfer. The logic within the interface functions responsive to a query originated by a customer administrative system to process the query and identify which one or ones of the database network elements must be addressed in order to respond to the query. The  
30       logic then generates individual query requests in proper format for each individual database network element. The formatted query requests are then routed to the proper database network elements for processing. The logic then receives results of the query processing from each of the addressed database network elements, and collects the information for file transfer back to the requesting customer administrative system.

## BRIEF DESCRIPTION OF THE DRAWINGS

A more complete understanding of the method and apparatus of the present invention may be acquired by reference to the following Detailed Description when taken in conjunction with the accompanying Drawings wherein:

5       FIGURE 1, previously described, is a block diagram of a portion of a telecommunications network implementing a prior art transaction-based interface (IF) between a customer administrative system (CAS) and a plurality of database network elements (NE);

10       FIGURE 2 is a block diagram of a portion of a telecommunications network implementing a present invention query-based interface between a customer administrative system and a plurality of database network elements;

FIGURES 3A-3B are nodal operation and signal flow diagrams illustrating query-based interface operation for handling customer administrative system queries of database network elements; and

15       FIGURES 4A-4D are nodal operation and signal flow diagrams illustrating query-based interface operation for handling file transfer of query search results.

## DETAILED DESCRIPTION OF THE DRAWINGS

Reference is now made to FIGURE 2 wherein there is shown a block diagram of a portion of a telecommunications network 20 implementing a present invention query-based interface (IF) 22 between a customer administrative system (CAS) 24 and a plurality of database network elements (NE) 26. Again, the telecommunications network 20 comprises a wireless (for example, cellular) communications system, and each database network element 26 comprises a home location register (HLR) database storing permanent and temporary wireless subscriber data as previously described. Thus, the database network elements 26 store permanent data comprising subscriber communications service information, and temporary data comprising the current location of each subscriber.

The query-based interface 22 supports the same transaction-based processing as the prior art interface 12 illustrated in FIGURE 1 and previously described. These transactions involve customer administrative system 24 operation in administrating the permanent data stored in each database network element 22. For example, customer administration system 24 operation in administrating subscriber data (relating to subscriptions, services and the like), authentication data and numbering plan data are supported by the transaction oriented logic 28 of the interface 22. This transaction oriented logic 28 receives orders originated at the customer administrative system 24,

converts those orders into commands having a proper format for communication to and/understanding by an addressed database network element 26, and routes properly formatted commands to the addressed database network element. The transaction oriented logic 28 further receives any response to the commands from the addressed database network element 26, converts the response (if necessary) to a proper format for communication to and/understanding by the customer administrative system 24 that originated the order, and routes the properly formatted response to the originating customer administrative system.

The interface 22 further supports customer administrative system 24 querying of the plurality of database network elements 26 regarding the stored permanent information. These queries involve customer administrative system 24 operation in searching the permanent data stored in each database network element 26. Customer administrative system 24 operation in searching the subscriber data stored in the plurality of database network elements 26 is supported by a query oriented logic 30 of the interface 22. This query oriented logic 30 receives search requests originated at the customer administrative system 24, determines which one or ones of the plurality of database network elements 26 need to be queried to complete the search request, converts those requests into queries having a proper format for communication to and/understanding by each individual one of the necessary database network elements, and routes properly formatted queries to the necessary database network element for handling. Following database network element 26 handling of the query, search results are returned back to the interface 22. The query oriented logic 30 then collects the data of the returned search results in a file, signals the customer administrative system 24 which originated the search request, and engages in a file transfer of the data (properly formatted) with that originating customer administrative system.

Reference is now made to FIGURES 3A-3B wherein there are shown nodal operation and signal flow diagrams illustrating query-based interface 22 operation for handling customer administrative system 24 queries of database network elements 26. FIGURES 3A and 3B illustrate two search procedures implemented by the interface 22. In the first procedure, database network element 26 processing of the search request is performed pursuant to a "best effort protocol" wherein the query oriented logic 30 (FIGURE 2) tries to perform as complete a search (i.e., in as many relevant database network elements) as possible. In the second procedure, database network element 26 processing of the search request is performed pursuant to an "atomic protocol" wherein the query oriented logic 30 only performs the search if a complete search (i.e., in all relevant database network elements) is possible.

Turning first to FIGURE 3A, the customer administrative system 24 sends a machine independent search request 40 to the interface 22. The query oriented logic 30 (FIGURE 2) processes the received search request in action 42 to determine which one or ones of the plurality of database network elements 26 need to be queried to complete the search request. With identification of these database network elements 26, the interface 22 attempts to make a communications connection 44 to each of the identified network elements. A connection to each identified database network element is not a requirement to continued processing and handling of a search request query. Responsive to each connection acknowledgment 46 received from an identified database network element 26, the query oriented logic 30 then translates the received search request in action 48 into a machine dependent database query 50 specifically formatted for transmission to that acknowledging database network element. Confirmation 52 of the ordering of the search to that acknowledging database network element is then sent back to the customer administrative system 24. Meanwhile, each database network element 26 that received the specially formatted database query 50 performs the requested search (action 54).

Reference is now made to FIGURE 3B. The customer administrative system 24 sends a machine independent search request 40 to the interface 22. The query oriented logic 30 (FIGURE 2) processes the received search request in action 42 to determine which one or ones of the plurality of database network elements 26 need to be queried to complete the search request. With identification of these database network elements 26, the interface 22 attempts to make a communications connection 44 to each of the identified network elements. Responsive only to a connection acknowledgment 56 received from all of the identified database network elements 26, the query oriented logic 30 then translates the received search request in action 48 into a machine dependent database query 50 specifically formatted for transmission to each database network element. Confirmation 52 of the ordering of the search to all identified database network elements is then sent back to the customer administrative system 24. Meanwhile, all of the identified database network elements 26 that received the specially formatted database query 50 perform the requested search (action 54). If not all of the database network elements 26 acknowledge 56, the confirmation 52 includes an indication that the search has been aborted.

The translation of action 48 performed by the query oriented logic 30 may comprise a conversion of the search request message 40 from a given format and protocol (such as a generic, abstract or machine independent language) associated with the customer administrative system 24 to a certain format and protocol associated with each individual one of the identified database network elements 26 (such as a machine

dependent language). For example, the search request message 40 format and protocol may be translated to man-machine-language (MML) commands compatible with each of the database network elements 26. Alternatively, a translation of the search request message 40 may be made via a machine-machine-interface (MMI) (such as standard query language - SQL) which is unique to one or more of the identified database network elements 26. Other translations and conversions may be implemented in accordance with these teachings by persons of ordinary skill in the art.

Reference is now made to FIGURES 4A-4D wherein there are shown nodal operation and signal flow diagrams illustrating query-based interface 22 operation for handling file transfer of query search results. Four alternatives for file transfer are available for use and selection by the query-based interface 22 following database network element 26 delivery 60 of the search results.

In FIGURE 4A, it is assumed that the customer administrative system 24 is connected to the interface 22 by means of a "telnet" service implementing a fairly general, bi-directional, eight-bit byte oriented communications facility supporting a standard method for interfacing between terminal devices and/or terminal-oriented processes. This telnet session may comprise the same session as that which was, or may have been, used to support the search request 40 and confirmation 52 transaction of FIGURES 3A-3B. The database network element 26 delivered 60 search results are collected by the query oriented logic 30 (FIGURE 2) in a file (action 62). When all the search results have been delivered and the search result file is complete, the query oriented logic 30 sends a search complete notification 64 to the originally requesting customer administrative system 24. The customer administrative system 24 then initiates a file transfer protocol (FTP) link 66, possibly using the existing telnet service, to retrieve the query oriented logic 30 collected search results. In the event the previously existing telnet session from the transaction of FIGURES 3A or 3B times out prior to the notification 64, a new telnet session (not shown, see FIGURES 4C and 4D) may be initiated to support the link 66.

Reference is now made to FIGURE 4B. Here, it is again assumed that the customer administrative system 24 is connected to the interface 22 by means of a "telnet" service. The database network element 26 delivered 60 search results are collected by the query oriented logic 30 (FIGURE 2) in a file (action 62). When all the search results have been delivered and the search result file is complete, the query oriented logic 30 of the interface 22 initiates a file transfer protocol (FTP) link 66, possibly using the existing telnet service, to deliver the collected search results to the originally requesting customer administrative system 24. No independent notification of search completion is provided by the interface 22 to the customer administrative



system 24. In the event the previously existing telnet session from the transaction of FIGURES 3A or 3B times out prior to the file transfer 66, a new telnet session (not shown, see FIGURES 4C and 4D) may be initiated to support the link 66.

Turning next to FIGURE 4C, the database network element 26 delivered 60  
5 search results are collected by the query oriented logic 30 (FIGURE 2) in a file (action 62). When all the search results have been delivered and the search result file is complete, the query oriented logic 30 of the interface 22 initiates (action 68) a new telnet service session connection with the originally requesting customer administrative system 24. A file transfer protocol (FTP) link 66 is then initiated,  
10 possibly using the new telnet session, to deliver the collected search results to the originally requesting customer administrative system 24. In order to initiate 68 the new session, the query oriented logic 30 must know the address of the requesting customer administrative system 24. This addressing information may be provided by the requesting customer administrative system 24 in the search request message 40  
15 (see, FIGURES 3A and 3B). Independent notification 70 of search completion is thereafter provided by the interface 22 to the customer administrative system 24.

Referring now to FIGURE 4D, the database network element 26 delivered 60 search results are collected by the query oriented logic 30 (FIGURE 2) in a file (action 62). When all the search results have been delivered and the search result file is complete, the query oriented logic 30 of the interface 22 initiates (action 68) a new  
20 telnet service session connection with the originally requesting customer administrative system 24. Using this new telnet service session, the query oriented logic 30 sends a search complete notification 64 to the originally requesting customer administrative system 24. As in FIGURE 4C, the addressing information provided in the search request message 40 (see, FIGURES 3A and 3B) is used to initiate the link.  
25 The notification 64 includes an indication of the size of the search result file. If the customer administrative system 24 desires the file, it then sends a file transfer approved message 72 back to the interface 22. Responsive thereto, the interface 22 delivers 74 the collected search results to the originally requesting customer administrative system 24 possibly using the new telnet session.  
30

The use of a telnet session to support the file transfers 66 and 74 of FIGURES 4A-4D is not necessarily required. The FTP protocol utilized for the file transfers 66 and 74 may be initiated between the interface 22 and customer administrative system 24 without use of an active telnet session.

35 Although preferred embodiments of the method and apparatus of the present invention have been illustrated in the accompanying Drawings and described in the foregoing Detailed Description, it will be understood that the invention is not limited

to the embodiments disclosed, but is capable of numerous rearrangements, modifications and substitutions without departing from the spirit of the invention as set forth and defined by the following claims.

## WHAT IS CLAIMED IS:

1. An interface between a customer administrative system and a plurality of database network elements of a wireless communications system, comprising:

first logic for supporting transaction oriented communications between the customer administrative system and a selected one of the plurality of database network elements; and

second logic for supporting query oriented communications between the customer administrative system and one or more of the plurality of database network elements.

2. The interface as in claim 1 wherein the second logic functions to: receive a search request from the customer administrative system; identify which one or ones of the plurality of database network elements must be queried in order to respond to the search request;

translate the search request into one or more database queries each specifically tailored for an identified one of the database network elements; and

apply the database queries to the identified database network elements for processing.

3. The interface as in claim 2 wherein the second logic function to apply further functions to check before applying the database queries that each identified database network element is available to process the database queries.

4. The interface as in claim 2 wherein the second logic functions to: receive results from database network element processing of the database queries;

collect the result in a file; and

support transfer of the file to the customer administration system.

5. The interface as in claim 4 wherein the second logic function to support further functions to:

notify the customer administration system concerning the completion of the processing of the database queries by each database network element; and

support customer administration system retrieval of the file containing the results of database network element processing of the database queries.

6. The interface as in claim 4 wherein the second logic function to support further functions to deliver the file containing the results of database network element processing of the database queries to the customer administration system.

7. The interface as in claim 6 wherein the second logic function to deliver further functions to notify the customer administration system of the delivery of the file containing the results of database network element processing of the database queries.

8. The interface as in claim 4 wherein the second logic function to support further functions to:

notify the customer administration system of a size of the file containing the results of database network element processing of the database queries; and

5 responsive to a delivery approval notification from the customer administration system, deliver the file containing the results of database network element processing of the database queries to the customer administration system.

9. The interface as in claim 2 wherein the second logic function to translate further functions to convert the search request from a machine independent language into the one or more database queries each having a machine dependent language for the identified database network elements.

10. The interface as in claim 1 wherein the customer administrative system supports data definition within a telecommunications network.

11. The interface as in claim 10 wherein the database network elements comprise home location registers of the telecommunications network.

12. A method for interfacing a customer administrative system and a plurality of database network elements of a wireless communications system to support query oriented communications, comprising the steps of:

receiving a search request from the customer administrative system;

5 identifying which one or ones of the plurality of database network elements must be queried in order to respond to the search request;

translating the search request into one or more database queries each specifically tailored for an identified one of the database network elements; and

10 applying the database queries to the identified database network elements for processing.

13. The method as in claim 12 wherein the step of applying further comprises the step of checking before applying the database queries that each identified database network element is available to process the database queries.

14. The method as in claim 12 further including the steps of:  
receiving results from database network element processing of the database queries;

5 collecting the result in a file; and  
supporting transfer of the file to the customer administration system.

15. The method as in claim 13 wherein the step of supporting further comprises the steps of:

5 notifying the customer administration system concerning the completion of the processing of the database queries by each database network element; and  
supporting customer administration system retrieval of the file containing the results of database network element processing of the database queries.

16. The method as in claim 14 wherein the step of supporting further comprises the step of delivering the file containing the results of database network element processing of the database queries to the customer administration system.

17. The method as in claim 16 wherein the step of delivering further comprises the step of notifying the customer administration system of the delivery of the file containing the results of database network element processing of the database queries.

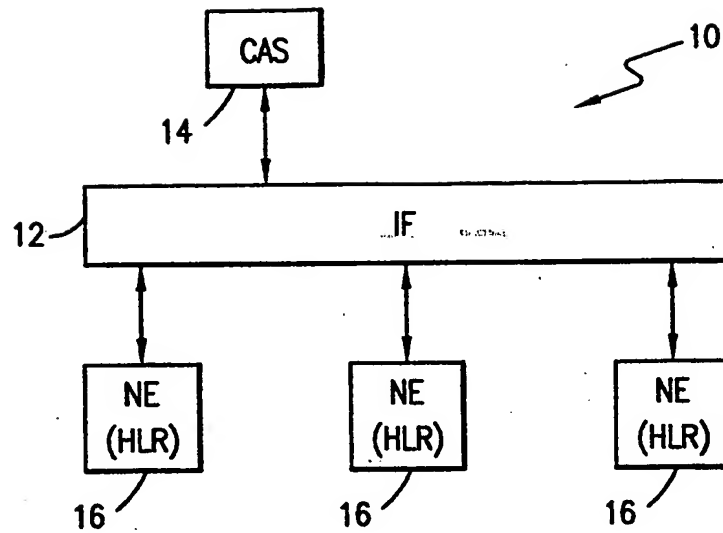
18. The method as in claim 14 wherein the step of supporting further comprises the steps of:

5 notifying the customer administration system of a size of the file containing the results of database network element processing of the database queries; and  
responsive to a delivery approval notification from the customer administration system, delivering the file containing the results of database network element processing of the database queries to the customer administration system.

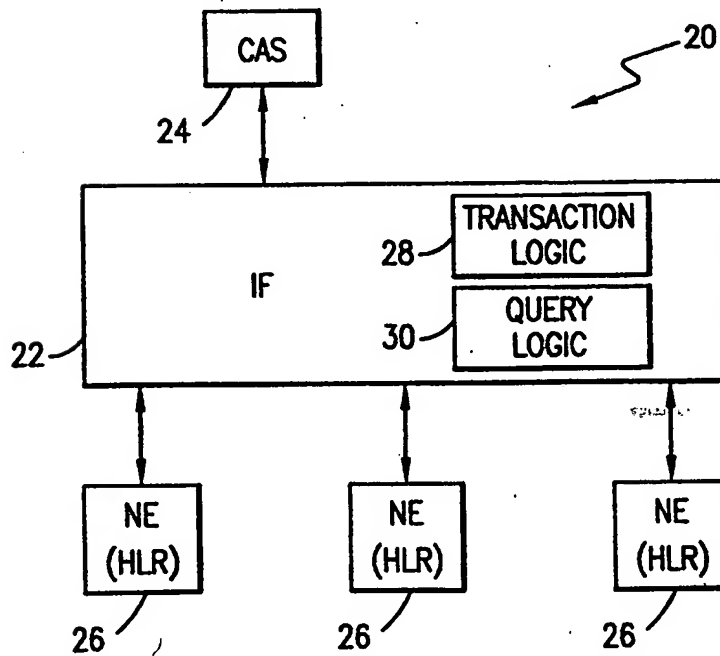
19. The method as in claim 12 wherein the step of translating comprises the step of converting the search request from a machine independent language into the one or more database queries each having a machine dependent language for the identified database network elements.

20. The method as in claim 12 wherein the customer administrative system supports data definition within a telecommunications network.

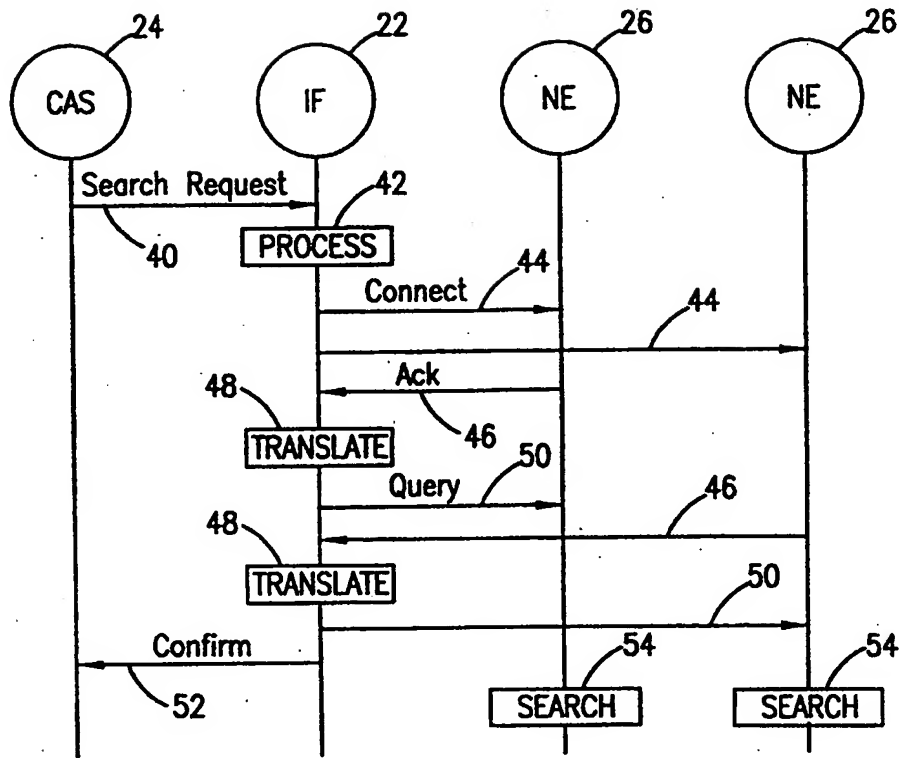
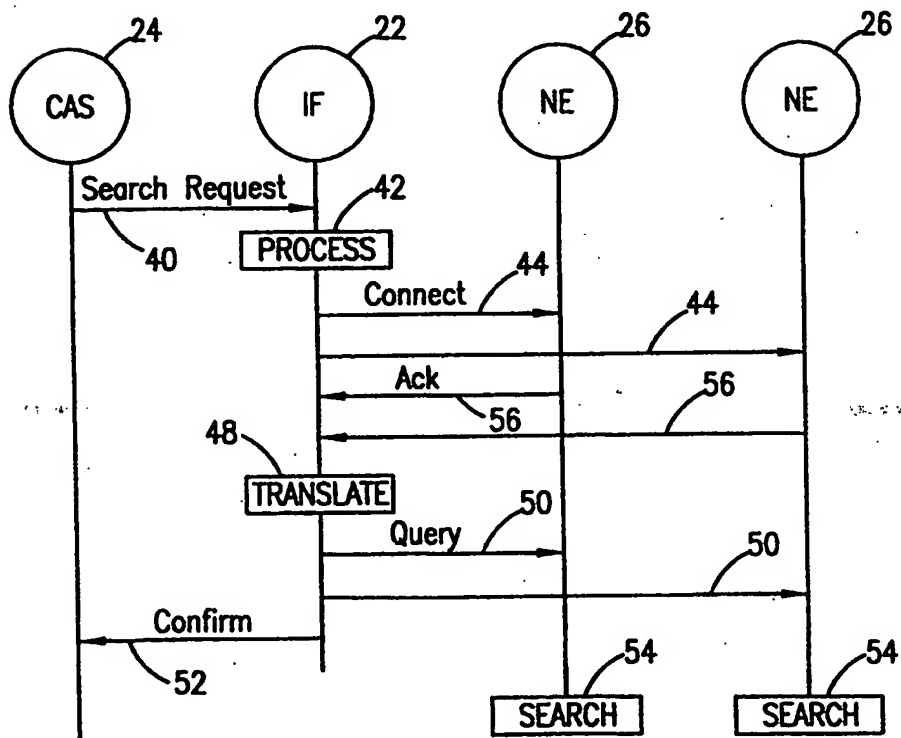
21. The method as in claim 20 wherein the database network elements comprise home location registers of the telecommunications network.



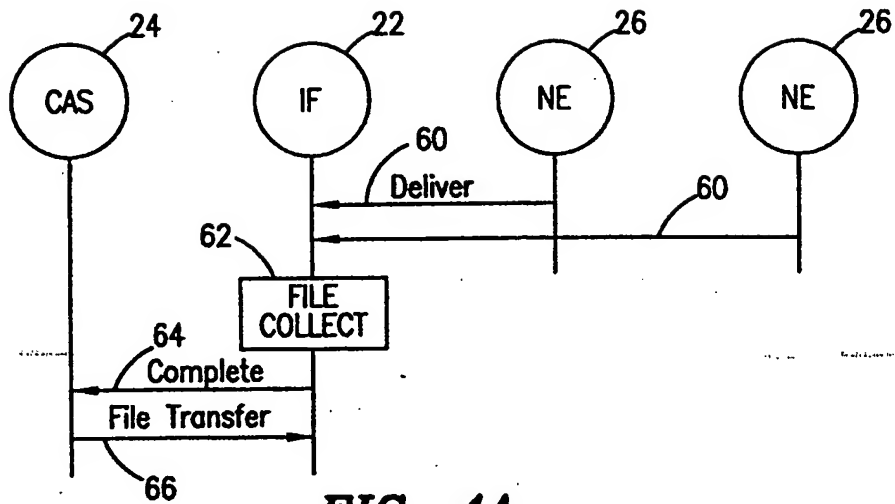
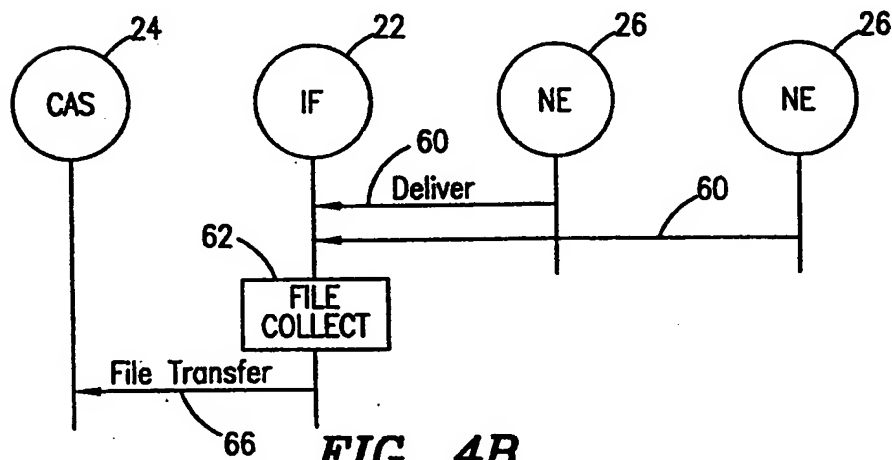
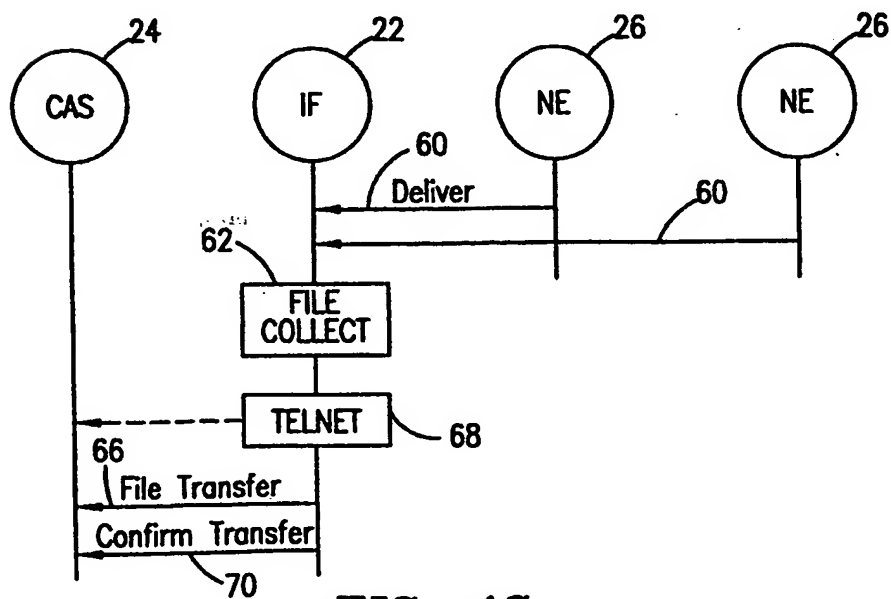
**FIG. 1**  
(PRIOR ART)

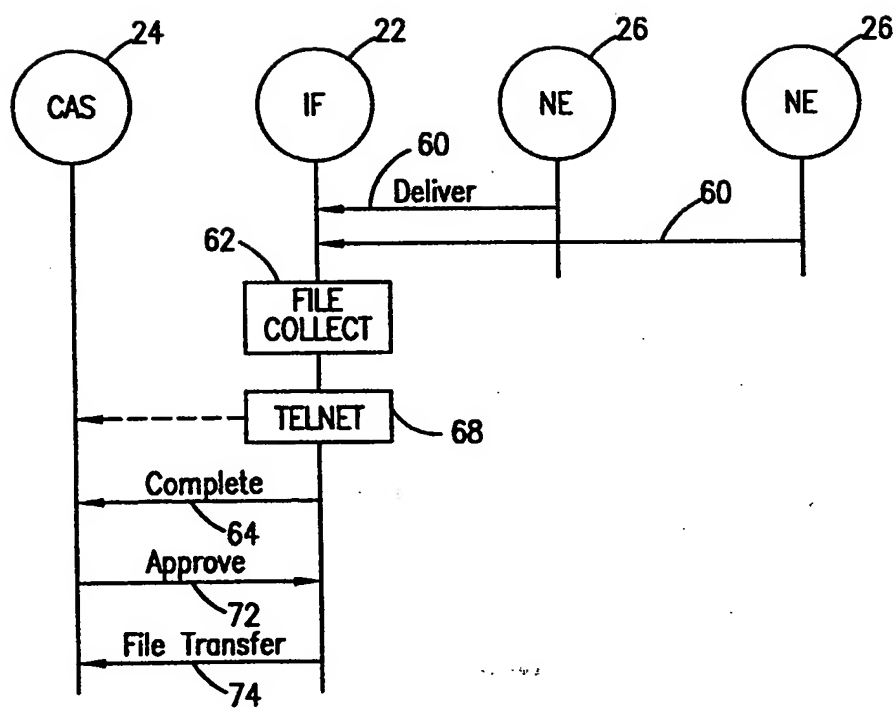


**FIG. 2**

**FIG. 3A****FIG. 3B**



**FIG. 4A****FIG. 4B****FIG. 4C**

**FIG. 4D**

# INTERNATIONAL SEARCH REPORT

International Application No

PCT/SE 98/02108

## A. CLASSIFICATION OF SUBJECT MATTER

IPC 6 H04Q7/24

According to International Patent Classification (IPC) or to both national classification and IPC

## B. FIELDS SEARCHED

Minimum documentation searched (classification system followed by classification symbols)

IPC 6 H04Q

Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched

Electronic data base consulted during the international search (name of data base and, where practical, search terms used)

## C. DOCUMENTS CONSIDERED TO BE RELEVANT

Category *	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
X	EP 0 584 954 A (NORTHERN TELECOM LTD) 2 March 1994	1-3, 10-13, 20,21
A	see column 2, line 28 - column 3, line 27 see column 4, line 42 - column 11, line 8	4-8, 14-18
X	WO 97 36440 A (MARKPORT LTD ;COLLINS AUGUSTINE (IE); CUNNINGHAM JOSEPH (IE); DILL) 2 October 1997 see page 4, line 19 - page 9, line 33 see claims	1-7, 9-17, 19-21
X	WO 97 36439 A (COLLINS AUGUSTINE ;CUNNINGHAM JOSEPH (IE); MARKPORT LTD (IE); SHEA) 2 October 1997 see page 9, line 24 - page 12, line 24 see page 19, line 27 - page 22, line 6	1-7, 10-17, 20,21



Further documents are listed in the continuation of box C.



Patent family members are listed in annex.

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Date of the actual completion of the international search

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17/02/1999

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Information on patent family members

International Application No

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